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## 13 Days/11 Nights Natural Wonders of China & Hong Kong Tour – FAQ

### What is the best time to travel to China?

- **Spring (March to May):** Enjoy mild temperatures, fresh blooms, and comfortable sightseeing conditions. This is a perfect time to explore Chengdu's panda reserves, the breathtaking sandstone peaks of Zhangjiajie, and Guilin's picturesque rivers and karst landscapes.
- **Autumn (September to November):** Clear skies and cooler weather make autumn excellent for experiencing Zhangjiajie's towering cliffs, Guilin's scenic Li River, and Hong Kong's vibrant harbor and cultural landmarks.

### What's the difference between the “Land Only” and “Package” price?

- **Land Only:** Excludes international airfare and airport transfers. Travelers must arrange these independently.
- **Package:** Includes round-trip international airfare and arrival airport transfers.

### Do I need a Chinese Visa for this 13-day China and Hong Kong tour?

Effective December 17, 2024, [China's visa-free transit policy](#) allows eligible foreign travelers — including U.S. and Canadian citizens — to stay in **Mainland China for up to 240 hours (10 days)** without a visa. To qualify, travelers must continue their journey to a third country or region (for example, Hong Kong), rather than returning directly to their country of origin.

For this **13-day China and Hong Kong tour**, **no Chinese visa is required** for U.S. and Canadian passport holders. The itinerary includes **8 nights/9 days in Mainland China**, followed by a flight to Hong Kong, which counts as a third region. Both U.S. and Canadian citizens may enter Hong Kong visa-free for visits of up to 90 days.

#### **Important Note:**

Travelers flying on **Cathay Pacific** flights are **not eligible** for China's 240-hour visa-free transit policy **due to the flight routing**. These travelers must obtain a **China visa** prior to departure.

### What's included in the packages?

Our packages include:

- Round-trip international flights from your selected departure city



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- High-speed train tickets (Chengdu – Zhangjiajie, Zhangjiajie – Guilin, Guilin – Hong Kong)
- 11-night hotel accommodation
- 8 breakfasts in Mainland China
- Guided sightseeing tours with English-speaking guides in Mainland China
- Entrance fees and local transportation
- Arrival/Departure transfer between airport to hotel in Mainland China

#### **What's not included?**

- Gratuities
- Arrival/Departure transfer between airport to hotel in Hong Kong, China
- Meals not listed in the itinerary
- Travel insurance
- Optional tours
- Personal expenses

If you are planning to stay in China for more than 10 days, Chinese Visa and other costs will apply.

#### **How much is the deposit?**

A non-refundable deposit of \$450 per person is required to secure your spot in this limited-seats promotion.

#### **What is the payment schedule?**

- **\$450 deposit:** Due at booking
- **Second payment (\$800 per person):** Due 180 days before departure or when the group size is confirmed (for packages with airfare).
- **Final balance:** Due 90 days before departure
- **Optional tours:** Must be booked and paid for 45 days before departure

#### **Why do you require a second payment so early?**

Airfare availability is limited due to high demand. Early payment allows us to secure your international flight at the best rates.



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**We are a family/group of three. Will the third person pay less?**

The third person in your group will pay the same rate as the first and second person. Please note that our hotel rooms are designed for double occupancy with two beds. For a third person sharing the room, a sofa bed or pullout bed will typically be provided. In some cases, particularly in smaller hotels in Hong Kong, rooms may not accommodate three adults comfortably, and a single supplement fee may be required for the third person's stay.

**I have food restrictions and allergies, what should I be prepared on this trip?**

Please inform your TripOppo agent about any food restrictions or allergies, and we will gladly communicate your special meal requests to the airline. In this tour package, breakfast is typically served buffet-style at the hotel, and one lunch will be served famous Peking Roast Duck. The remaining meals are at your discretion, giving you the flexibility to select meals that suit your dietary preferences.

**What is the group size?**

Each departure date may include up to 40 travelers per bus, with an average group size of around 30 people.

**Is this a shopping tour?**

Shopping can be a cultural experience when traveling. This trip includes visits to 5 traditional workshops (such as a tea farm, silk museum, and pearl workshop), these stops are designed to showcase Chinese culture and craftsmanship rather than mandatory shopping experiences.

**What are gratuities for? Why do I have to pay them? Are they optional?**

Gratuities are a way to show appreciation for the efforts of your tour guides, bus drivers, and hotel porters who work hard to ensure you have a smooth and enjoyable trip. The suggested tipping amount is shared among all the service providers involved during your tour.

While tipping is not mandatory, it is highly recommended that you prepay the gratuities before departure for your convenience and to simplify the process. Prepaying ensures that you don't have to carry extra cash or calculate tips for multiple guides and staff daily, especially on days with multiple service providers.

**Are optional tours mandatory? Can I decline some or all of the excursions?**

Optional tours are not mandatory, and you are free to decline some or all of them. Most optional tours take place in the evening, offering travelers a chance to explore the city at night. If you prefer to rest, you can relax at the hotel instead.



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For daytime optional tours lasting more than 2 hours, the tour guide will assist travelers who do not participate in returning to the hotel.

That said, we highly recommend joining as many optional tours as possible, as they are carefully designed to enhance your travel experience and offer unique opportunities to explore each destination in greater depth.

### **When and how to book the optional tours?**

Optional tours **must be booked locally**. Payment is accepted in **USD or CNY cash only**. *(Exception: optional tours in Hong Kong must be booked and paid online at least 30 days in advance.)*

### **Will there be any free time during my tour? Is it possible to extend our trip in China?**

Our tours are thoughtfully designed with a packed itinerary to ensure you experience the best natural wonders of China. While free time may be limited, this approach allows you to make the most of your trip and explore as much as possible. If you prefer more flexibility or downtime, we recommend extending your stay in China to enjoy a more relaxed pace.

Please note that modifying the scheduled return date will have a changing fee. The cost depends on your return date and city and would be subject to final booking.

### **What is the single supplement?**

Our listed prices are based on double occupancy. If you are traveling alone, you would incur the single supplement charge of \$699.

### **I realize that no lunches and dinners are included in the package; will I have to arrange all meals by myself?**

For meals not included in the itinerary, you'll need to arrange them at your own expense. This is a wonderful opportunity to explore local cuisine and try dishes you may not have experienced before. Rest assured, our experienced tour guides will be happy to provide recommendations to help you find the best dining options.

### **What's your tour cancellation policy?**

Please refer to our website for the detailed [Terms and Conditions](#).

## **About My Flights**

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### **Which airline will we be flying with?**



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We primarily work with our airline partners, including Hainan Airlines, China Eastern, and Air China. We may also use all possible airlines to connect you to our gateway cities.

**Can I request a specific airline?**

Certainly! Let us know your preference. Please note that additional charges may apply depending on your chosen airline and departure date.

**Can I pre-select my seat?**

To pre-select or reserve a specific seat, the cost may vary depending on the airlines' price, the price range will be around \$50/per person per way for regular seats, or \$150/per person per way for extra legroom seats. Please note that you will need to contact the airline directly to make seat selections.

**What will the flight routing and schedule be?**

Most flight routes will have one stopover, with a connection time of less than 5 hours. If your connection exceeds 5 hours or involves more than one stop, we'll confirm with you before ticketing. If you're departing from a city other than the tour's main gateway, we'll provide additional flight options.

**Can I change, cancel, or upgrade my airfare after it's issued?**

The airfare included in our packages is basic economy, which is typically non-refundable, non-changeable, and non-upgradeable. We recommend purchasing travel insurance to cover any unexpected situations. If you wish to upgrade, please notify us before submitting the airfare authorization form, as changes after ticketing are complex and costly.

**How many checked bags am I allowed on my flight?**

Most airlines include 1 free checked bag for flights to Asia, though some may charge \$100-200 per bag. Please confirm baggage allowance with our agent based on your specific airline.

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## **Chinese Visa**

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**240 hours (10 days)** without a visa. To qualify, travelers must continue their journey to a third country or region (for example, Hong Kong), rather than returning directly to their country of origin.

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**Important Note:**

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**What is the Chinese Visa fee if I stay longer than 10 days?**

U.S. passport holders are US\$140/p (postage is not included)

Canadian passport holders are CAD\$140/p (postage is not included)

**How do I apply my Chinese visa in US?**

You can apply in person at a Chinese Embassy or Consulate. There are six locations in the United States. Alternatively, you can hire a local visa agency to assist with the application process.

**Does TripOppo guarantee a Chinese Visa?**

TripOppo does not issue visas. However, we can provide the necessary supporting travel documents to assist with your visa application. While we aim to make the process as smooth as possible, the approval of your visa is at the discretion of the relevant authorities. TripOppo cannot guarantee visa approval and is not responsible for any visa refusals.

**Should I wait until I get my China Visa before booking this tour?**

We recommend booking this limited-time offer tour first to secure your spot. Booking first is also necessary to receive our tour documents, which are required for your visa application. Our team will then provide step-by-step guidance to help you complete your visa smoothly before departure.