



TRIPOPPO INC.
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Highlights of China & Hong Kong – FAQ

What is the best time to travel to China?

- **Spring (March to May):** Mild temperatures and blooming flowers make this the perfect time to visit iconic sites like the Great Wall, Forbidden City, and Suzhou's gardens.
- **Autumn (September to November):** Clear skies and cooler temperatures provide an excellent opportunity to enjoy the Bund in Shanghai, the scenic West Lake in Hangzhou, and Victoria Harbor in Hong Kong.

What's the difference between the "Land Only" and "Package" price?

- **Land Only:** Excludes international airfare and airport transfers. Travelers must arrange these independently.
- **Package:** Includes round-trip international airfare and arrival airport transfers.

Do I need a Chinese Visa for this 13-day China and Hong Kong tour?

Effective December 17, 2024, China's visa-free transit policy allows eligible foreign travelers, including U.S. and Canadian citizens, to stay in Mainland China for up to 240 hours (10 days). Travelers must continue their journey to a third country or region (like Hong Kong, not return to their country of origin).

For U.S. and Canadian citizens, a visa is **NOT** required for this 13-day China and Hong Kong trip (8 nights/9 days in Mainland China). Following the China tour, travelers will fly to Hong Kong, which qualifies as a third region. Both U.S. and Canadian passport holders can enter Hong Kong visa-free for visits of up to 90 days.

What's included in the packages?

Our packages include:

- Round-trip international flights from your selected departure city
- Domestic flight or high-speed train tickets (Beijing to Shanghai, Shanghai to Hong Kong)
- 11-night hotel accommodation
- 8 breakfasts, 2 lunches
- Guided sightseeing tours with English-speaking guides



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- Entrance fees and local transportation
- Arrival transfer from airport to hotel as indicated

What's not included?

- Gratuities (Prepaid US\$150 per person)
- Return transfer from Hong Kong airport to the hotel.
- Travel insurance
- Optional tours
- Personal expenses

If you are planning to stay in China for **more than** 10 days, a Chinese Visa and other costs will apply.

How much is the deposit?

A non-refundable deposit of \$450 per person is required to secure your spot in this limited-seats promotion.

What is the payment schedule?

- **\$450 deposit:** Due at booking
- **Second payment (\$800 per person):** Due 180 days before departure or when the group size is confirmed (for packages with airfare).
- **Final balance:** Due 90 days before departure
- **Optional tours:** Must be booked and paid for 45 days before departure

Why do you require a second payment so early?

Airfare availability is limited due to high demand. Early payment allows us to secure your international flight at the best rates.

What will the flight routing and schedule be?

We primarily work with our airline partners, including Korea Airlines, China Eastern, Eva Air or China Airlines etc. We may also use all possible airlines to connect you to our gateway cities.

Most flights will have one stopover, with a connection time of less than 5 hours. If your connection exceeds 5 hours or involves more than one stop, we'll confirm with you before ticketing. If you're departing from a city other than the tour's main gateway, we'll provide additional flight options.



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Can I change, cancel, or upgrade my airfare after it's issued?

The airfare included in our packages is basic economy, which is typically non-refundable, non-changeable, and non-upgradeable. We recommend purchasing travel insurance to cover any unexpected situations. If you wish to upgrade, please notify us before submitting the airfare authorization form, as changes after ticketing are complex and costly.

How many checked bags am I allowed on my flight?

Most airlines include 1 free checked bag for flights to Asia, though some may charge \$100-200 per additional bag. Please confirm baggage allowance with our agent based on your specific airline.

We are a family/group of three. Will the third person pay less?

The third person in your group will pay the same rate as the first and second person. Please note that our hotel rooms are designed for double occupancy with two beds. For a third person sharing the room, a sofa bed or pullout bed will typically be provided. In some cases, particularly in smaller hotels in Hong Kong, rooms may not accommodate three adults comfortably, and a single supplement fee may be required for the third person's stay.

I have food restrictions and allergies, what should I be prepared on this trip?

Please inform your TripOppo agent about any food restrictions or allergies, and we will gladly communicate your special meal requests to the airline. In this tour package, breakfast is typically served buffet-style at the hotel, and one lunch will be served famous Peking Roast Duck. The remaining meals are at your discretion, giving you the flexibility to select meals that suit your dietary preferences.

What is the group size?

Each departure group will be from 20 to 42 travelers per vehicle. In average, our group size is 30 people.

Is this a shopping tour?

Shopping can be a cultural experience when traveling. This trip includes visits to 5 traditional workshops (such as a tea farm, silk museum, and pearl workshop), these stops are designed to showcase Chinese culture and craftsmanship rather than mandatory shopping experiences.

What are gratuities for? Why do I have to pay them? Are they optional?



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Gratuities are a way to show appreciation for the efforts of your tour guides, bus drivers, and hotel porters who work hard to ensure you have a smooth and enjoyable trip. The tipping amount will be shared with all the service providers during your tour. We prefer to collect gratuities in advance of departure for your convenience and to streamline the process. Prepaying ensures that you don't have to carry extra cash or calculate tips for multiple guides and staff daily, especially on days with multiple service providers.

Are optional tours mandatory?

Optional tours are not mandatory, and you are free to decline some or all of them. Most optional tours take place in the evening, offering travelers a chance to explore the city at night. If you prefer to rest, you can relax at the hotel instead.

A few optional tours are scheduled during the daytime, such as the 30–40 minute Grand Canal boat ride in Suzhou.

That said, we highly recommend participating in as many optional tours as possible. These excursions are designed to enhance your travel experience and provide unique opportunities to explore the destination more deeply.

When should I book the optional tours?

Optional tours can be booked at reservation or up to 45 days before departure.

Many of the optional tours require advance arrangements for hotels, coaches, tour guides, and other reservations, with some also needing a minimum number of participants. We highly recommend pre-booking the optional tours, which can be conveniently paid for by credit card.

If an optional tour doesn't operate due to low participation or any other unexpected issues, TripOppo will notify you and issue a full refund to the original form of payment.

Can I purchase optional tours locally?

Yes, when traveling on an escorted tour, some optional tours may be purchased locally from the Tour Manager. However, TripOppo cannot guarantee the availability of these services when purchased locally. Tours purchased locally can only be paid by USD in cash.

Will there be any free time during my tour? Is it possible to extend our trip in China?

Our tours are thoughtfully designed with a packed itinerary to ensure you experience the best highlights of China. While free time may be limited, this approach allows you to make the most of your trip and explore as much as possible. If you prefer more flexibility or downtime, we recommend extending your stay in China to enjoy a more relaxed pace.



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Please note that modifying the scheduled return date will have a changing fee. The cost depends on your return date and city and would be subject to final booking.

What is the single supplement?

Our listed prices are based on double occupancy. If you are traveling alone, you would incur the single supplement charge of \$599.

Will I have to arrange the meals by myself?

For meals not included in the itinerary, you'll need to arrange them at your own expense. This is a wonderful opportunity to explore local cuisine and try dishes you may not have experienced before. Rest assured, our experienced tour guides will be happy to provide recommendations to help you find the best dining options.

What's your tour cancellation policy?

Please refer to our website for the detailed [Terms and Conditions](#).

What is the fee for a Chinese visa if I extend my stay and the trip exceeds 10 days?

U.S. passport holders are US\$140/p (postage is not included)

Canadian passport holders are CAD\$140/p (postage is not included)

How do I apply my Chinese visa in US?

You can apply in person at a Chinese Embassy or Consulate. There are six locations in the United States. Alternatively, you can hire a travel agency to assist with the application process.

Does TripOppo guarantee a Chinese Visa?

TripOppo does not issue visas. However, we can provide the necessary supporting travel documents to assist with your visa application. While we aim to make the process as smooth as possible, the approval of your visa is at the discretion of the relevant authorities. TripOppo cannot guarantee visa approval and is not responsible for any visa refusals.